

The tools I used after reading “Countering – how to do more with texts” included finding seminal texts through SAGE and “Cited in” searching with Google Scholar. My 2 bibliographic citations are:

Favero, L. W., & Heath, R. G. (2012). Generational Perspectives in the Workplace: Interpreting the Discourses That Constitute Women’s Struggle to Balance Work and Life. *The Journal of Business Communication* (1973), 49(4), 332–356. <https://doi.org/10.1177/0021943612456037>

Rood, A. Scott (2011) "Understanding Generational Diversity in the Workplace: What Resorts Can and are Doing," *Journal of Tourism Insights*: Vol. 1: Iss. 1, Article 10.

My notes on the experience of these tools and spending time to get familiar with them was somewhat difficult and frustrating, especially if I clicked on a link that I needed a subscription to and failed. However, I was exposed to so many more options of research and expanding the way I usually find sources. I know confidently that I will take away what I learned from this process and the handout and helpful links when doing research for more classes in the future. It was fun because a lot of what I explored when trying out the different tools were things my brain was so new to seeing, and I was super interested. Overall, I think that these tools are great to know of because I already feel like a better student and I am excited that I have 2 more sources added to this assignment now!

These two works have most definitely clarified my inquiry of generational diversity in the workplace. One new perspective which the first citation brought me to think about is the generational diversity differences in professionalized women. I want to include this as one of my sources because it is gender specific and a new idea I want to uncover. It explores how women of different generations understand the work/life balance which is unique to all my other sources for this assignment. This article dives into a heavy topic of how the gendered workplace came about, and it provides different content such as this topic which I am looking forward to going into more depth with. The second citation focuses on generational diversity within the hospitality and tourism workplace. This is also a new perspective I discovered because this article centers on one specific industry: resorts. If I hadn’t used the tools that were provided for me, I probably would have never thought to search for generational diversity within a certain field.